

Lockyer Valley Regional Council | Operational Plan 2022 - 23

First Quarter Performance Report



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ACKNOWLEDGEMENT OF COUNTRY

Lockyer Valley Regional Council respectfully acknowledges the Traditional Owners, the Yuggera-Ugarapul people as custodians of the region we share. We pay our respects to their elders past, present and emerging and the Aboriginal and Torres Strait Islander Elders of other communities who may live here as the keepers of the traditions, customs, cultures and stories of proud peoples. Lockyer Valley Regional Council is committed to cultivating inclusive environments for all staff, customers, residents and visitors.



INTRODUCTION

The Operational Plan (the Plan) is a strategic document that is developed and adopted annually with the Budget. The Plan captures strategic deliverables for the 2022-2023 financial year to ensure Council delivers the Commitments and Outcomes of the Corporate Plan 2022-2027.

The Operational Plan 2022-2023 sets the one year direction for Council. The Plan articulates our deliverables, areas of responsibility, addresses Council's risks and monitors the overall performance of Council.

Section 174 (3) of the Local Government Regulation 2012 includes the requirement for the Chief Executive Officer to present a written assessment of the organisation's progress towards implementing the Operational Plan to Council at meetings of Council at regular intervals of not more than three months. This quarterly performance report on Council's Operational Plan 2022-2023 ensures Council meets is legislative responsibilities.

COMMITMENT TO HUMAN RIGHTS

Council is committed to protecting and promoting human rights by ensuring that human rights are considered in all the work we do – from the decisions we make to the services we provide. This commitment is in accordance with Council's obligations under the Human Rights Act 2019.



VISION, MISSION AND VALUES

VISION:

We will deliver sustainable services to enhance the liveability of our community while embracing our economic, cultural and natural diversity.



Lead, engage and empower.

OUR VALUES:

Values form the basis of our culture. They add meaning to work and they provide a basis for consistent planning and decision making across the organisation. To ensure that staff live our values, every employee of Lockyer Valley Regional Council is expected to demonstrate articulated behaviours in their daily activities and in the way they make decisions. Our values are:



LEADERSHIP

We lead through excellence and partner with the community to achieve Council's vision and mission.



ACCOUNTABILITY

We accept ownership of our role and take responsibility for our actions. We are results focused, take pride in our successes and efforts and learn from our mistakes.



INTEGRITY

We strive to be valued and trusted by the Lockyer Valley community. We are respectful, open, transparent and honest in our dealings with the community. At all times we act in the best interests of the community.



COMMUNICATION

We embrace diversity and communicate openly and honestly. We listen actively, consider and value the views of others. Our communication is clear, concise and consistent.



CUSTOMER FOCUS

We strive to engage and communicate with our internal and external customers to meet agreed outcomes. We identify and aim to meet the needs of all customers in a responsive and equitable manner.



TEAMWORK AND COLLABORATION

We value creative thinking and look for opportunities to collaborate and connect to deliver a better Lockyer Valley. We work together by recognising and sharing our talents, skills, experience and knowledge.







OUR ROLE

As we work towards our outcomes, we recognise that not all of them can be achieved by Council alone. Council will fulfil a range of roles in working to achieve the outcomes outlined in this plan.

These roles include:

COUNCIL ROLE DESCRIPTION

Provider	Delivering services
Funder	Funding other parties to deliver services
Regulator	Regulating activities through legislation, local laws or policies
Partner	Forming partnerships and strategic alliances with other parties in the interests of the community
Facilitator	Assisting others to be involved in activities by bringing groups and interested parties together
Advocate	Promoting the interest of the community to other decision makers and influencers













QUARTERLY HIGHLIGHTS

COUNCIL INITIATIVE UPGRADES LOCAL HALLS

Ten local halls across the Lockyer Valley have benefited from Council's work in securing a range of Commonwealth and State-based funding for the region's important facilities.



The Junction View Hall Committee, just one of the many recipients, received funding of \$25,000 under Council's Major Hall Upgrade Grants, which benefitted from funding from the Australian and Queensland Governments' Local Economic Recovery Program through Category D of the Disaster Recovery Funding Arrangements, following the 2019 Queensland Bushfires.

Junction View Hall used their funds to level the floor and replace failing stumps under the building, which was vital in restoring its structural integrity. As the last remaining public building serving the communities of Junction View and Mount Sylvia, committee members reported to Council of renewed interest in the hall since the improvements were completed.

The Forest Hill School of Arts also completed a range of maintenance goals and improvements for all users of the Hall, thanks to funding secured by Council. These included repairs to roofing and guttering, major cleaning, painting, installation of climate control, and electrical safety upgrades.

Other halls that received upgrades from this initiative included the Blenheim Public Hall, Glenore Grove Public Hall, Grantham Butter Factory, Helidon Community Centre, Ma Ma Creek Community Centre, Mulgowie Public Hall, Stockyard Creek Community Hall and Postmans Ridge Pioneers Memorial Hall.

Council remains committed to working hard to secure a range of funding for the Lockyer Valley community, with such cash injections from the Commonwealth and State Governments set to provide benefits for many generations to come.

Council believes community halls are such important and meaningful facilities for regional communities like the Lockyer Valley, which is why it has taken the initiative and worked so hard to secure this funding, and the longevity of these structures, for many years to come.

SPRING FESTIVAL SUCCESS

The Laidley Spring Festival returned better than ever in September, with the two-day event drawing strong crowds to the region.

Council was thrilled to deliver the return of the flagship regional event following a two-year COVID-19 forced hiatus, with the new-look Festival delivering a fun, floral and festive event.

The theme for the 2022 Laidley Spring Festival, 'Swing into Spring', allowed Council to put a focus on the region's stunning scenery, agricultural and horticultural presence, as well as pay tribute to the historical drives that are dotted throughout the Lockyer Valley.

Laidley Spring Festival's renowned Open Gardens once again showcased some of the region's most spectacular gardens and acknowledged the dedicated and creative gardeners who call the Lockyer Valley home.

From the Twilight Feast and Fest to the Buy from the Bush QLD Markets, crowds also enjoyed everything from the Street Parade, Show 'n' Shine to the Horticultural Expo and Spring Orchid Show. Many other community-led events, such as the Quilt and Craft Expo, Botanical Café, floral displays, the Spring Gem Show, Das Neumann Haus, Laidley Pioneer Village & Museum and church displays were also well attended.

The Laidley Spring Festival is the region's hero event for our region and highlights our sense of civic pride and community spirit, which is truly alive and well.



PERFORMANCE STATUS

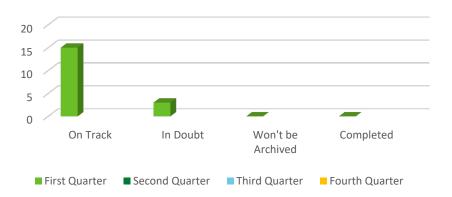
MILESTONE STATUS

STATUS		NUMBER
On Track	•	15
In Doubt	•	3
Won't Be Achieved	•	0
Completed within Milestone	✓	0



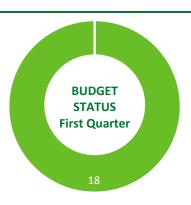
YEAR TO DATE BUDGET STATUS COMPARISON

This graph provides a year-to-date comparison of the milestone status of the Operational Plan 2022-2023 deliverables against previous quarterly performance reports. As this is the first quarter, there is no comparison to report



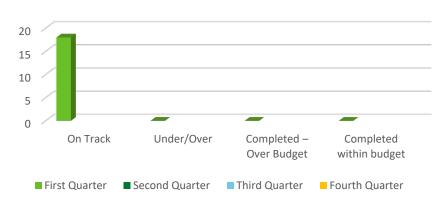
BUDGET STATUS

STATUS		NUMBER
On Track	•	18
Under/Over	•	0
Completed – Over Budget	•	0
Completed within Budget	✓	0



YEAR TO DATE BUDGET STATUS COMPARISON

This graph provides a year-to-date comparison of the budget status of the Operational Plan 2022-2023 deliverables against previous quarterly performance reports. As this the first quarter, there is no comparison to report.





LOCKYER COMMUNITY DELIVERABLES

Our healthy community welcomes the spirited diversity found within our region. Times of hardship highlight our resilience. Our high standards support our quality of life and vibrancy while providing a dynamic and safe place full of opportunity. We strive to build on who we are and all that our region has to offer by connecting business, the community and government.

A COMMUNITY WITH FAIR AND REASONABLE ACCESS TO SERVICES. Milestone Budget Deliverable **Performance Measurement Progress Commentary Status** Status Advocate for Maximise opportunities to The Technical Working Group for the opportunities to advocate for improved Toowoomba to Brisbane Passenger Rail had enhance services to the regional health facilities. its last meeting in March 2022. Since that a community such as Participate in the Draft Strategic Business case has been with improved regional Toowoomba to Brisbane the Australian and Queensland health facilities and a governments for consideration. The change Passenger Rail Reference regional passenger rail Group and preparation of of government at a federal level may have Business Cases. delayed project consideration network. COUNCIL SEEKS TO UNDERSTAND COMMUNITY NEEDS, RESULTING IN PARTNERSHIPS THAT REALISE LONG-TERM BENEFITS FOR THE COMMUNITY IN A TIMELY MANNER

Deliverable	Performance Measurement	Progress Commentary	Status	Status
Prioritise and deliver an action plan outlining projects and initiatives that achieve the strategic priorities of the Community Development and Engagement Strategy.	An action plan identifying projects and initiatives to be delivered within the financial year.	A range of community grants have been promoted and delivered in addition to significant funding for rural hall upgrades designed to enhance community group capacity and resilience. Human and Social inter-agencies have been facilitated to identify and address service gaps for the community. Engagement plans and advice have been provided to various business units to ensure affected community members are considered in business processes and decisions.		

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	Milestone Status		Budget Status	
P	On Track		On Track	
LEGEN	In Doubt	•	Under/Over	•
LE	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within hudget	✓

THE COMMUNITY'S PREPAREDNESS FOR DISASTERS IS IMPROVED THROUGH COMMUNITY EDUCATION, TRAINING AND STRONG PARTNERSHIPS BETWEEN COUNCIL AND OTHER AGENCIES.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Develop and implement a disaster management framework which is aligned to the standard for disaster management in Queensland as a shared organisational responsibility.	Disaster Management Framework developed, and implementation commenced.	Disaster Management Policy has been developed and approved by the Chief Executive Officer. A review of the Lockyer Valley Local Disaster Management Plan has commenced.		•

	Milestone Status		Budget Status	
9	On Track	•	On Track	•
GEN	In Doubt		Under/Over	
LEGI	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within budget	✓



LOCKYER BUSINESS, FARMING AND LIVELIHOOD DELIVERABLES

Lockyer Business: Our business community is a thriving and inclusive network where it is easy to do business. We create opportunities and encourage innovation that inspires business confidence and collaborative partnerships.

Lockyer Farming: As custodians we manage our water and land assets to ensure our farming future. We pride ourselves on our innovation and clean, green reputation. We work together to support our farmers of current and future generations.

Lockyer Livelihood: We are a community where lifelong learning opportunities exist. Our quality education facilities are highly regarded and provide diverse career pathways. We look to develop skills and generate job opportunities for all.

ENCOURAGE OPPORTUNITIES FOR THE LOCKYER VALLEY TO DRIVE ECONOMIC AND COMMUNITY OUTCOMES.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Advocate to mitigate the adverse impacts of Inland Rail on the liveability of the region.	Ensure the community's and Councils interests are protected by maximising opportunities to advocate and participate in reviews, reference groups and prepare submissions as required.	Council has been actively involved with the Australian Rail Track Corporation (ARTC) advocating to minimise impacts on the region and identify potential benefits. While progress has been made on aspects of design, Council remains very concerned about the alignment through Gatton and Forest Hill. We have advocated at all levels of ARTC and all levels of government and will participate in the recently announced 'Review of the Inland Rail Project'.	•	•



	Milestone Status		Budget Status	
ð	On Track	•	On Track	•
LEGEN	In Doubt		Under/Over	
LE	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within budget	✓

MAXIMISE OPPORTUNITIES THROUGH ENGAGEMENT AND PARTNERSHIP WITH STAKEHOLDERS TO ACHIEVE A STRONG RESILIENT ECONOMY.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Advocate for improved water security and supply for the region through the Lockyer Valley and Somerset Water Collaborative	The agreement that aligns with the city deal funding executed. Negotiations with SEQwater finalised and a funding application lodged with the Australian Government to construct the irrigation scheme.	The Water Collaborative has conducted two meetings during this reporting period on 7 July and 4 August 2022. The Chair and Mayors Milligan and Lehmann have been actively advocating for the project with meetings held with Senator Murray Watt, (Minister for Agriculture, Fisheries and Forestry), the Director General for Regional Development, Manufacturing & Water and representatives on behalf of the City Deal funding. The Collaborative also met with senior departmental staff to discuss holding a workshop to assist in unlocking any opportunities to progress the project that have not yet been considered. This workshop was held at the Lockyer Valley Cultural Centre on 26 September 2022. A letter was received from the State's Chief Health Officer in response to the Mayor's correspondence regarding the use of purified recycled water in the State's water supply.		

PROMOTE AND MARKET THE LOCKYER VALLEY AS A DESTINATION FOR COMMERCE, TOURISM AND LIFESTYLE.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Prioritise and deliver an action plan outlining projects and initiatives that achieve the strategic priorities of the Tourism Strategy.	An action plan identifying projects and initiatives to be delivered within the financial year.	A 2022/23 action plan has been developed aligning with the Tourism Strategy. Deliverables achieved to date include: SP1: On 9 and 10 September the Tourism Team delivered a refreshed Laidley Spring Festival event including two new events, being the Twilight Feast & Fest and collaboration with Buy From The Bush Qld Markets. SP1: Council workshop held on 2 August with Planet Ark Power re EV charging battery solutions in community settings. SP3: Documents released for LVRC-22-049 Forest Hill Silo Project – Concept/Master Design. SP5: Partnered with Toowoomba Regional Council to deliver 'Tipsy High Tea', a regional showcase event at Spring Bluff on 3 September 2022. SP5: Staff supported the Lockyer Valley Tourism Association and Chamber of		

	Milestone Status		Budget Status	
ð	On Track	•	On Track	
GE	In Doubt		Under/Over	
LE	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within budget	√

Commerce and Industries to merge. The Lockyer Valley Tourism Association dissolved in September and the Chamber of Commerce and Industries renamed to incorporate the tourism function, with Chamber still to hold their AGM in Nov/Dec. SP5: Discussion with representative of Queensland Museum Network in September regarding management, care, display and interpretation of the Queensland Transport Museum collection. SP5: Met with Southern Queensland **Country Tourism and Tourism Events** Queensland representatives re grant support for Laidley Spring Festival in 2022/23. SP5: Reprinted additional 10,000 tourism guides due to strong demand.

FOSTER A FLEXIBLE, SUPPORTIVE AND INCLUSIVE BUSINESS ENVIRONMENT.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Prioritise and deliver an action plan outlining projects and initiatives that achieve on the strategic priorities of the Economic Development Strategy.	An action plan identifying projects and initiatives to be delivered within the financial year.	A 2022/23 action plan has been developed aligning with the Economic Development Strategy. Deliverables achieved to date include: - Publishing a Lockyer Valley Development Status Report and highlights of the census data; - Responding to enquiries regarding potential businesses establishing within the region; - Progressing the Industrial Land Study; - Scoping a constraints analysis to inform the Growth Management Strategy; - Preparation of a service level agreement with the Lockyer Chamber of Commerce, Industry and Tourism; - Progressing the Lockyer Valley and Somerset Water Project and the Lockyer Valley Equine Project; and - Providing data on health needs to the West Moreton Hospital and Health Service.		

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	Milestone Status		Budget Status	
9	On Track	•	On Track	•
LEGEN	In Doubt	•	Under/Over	•
Ĕ	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within hudget	✓



Our natural assets are valued and protected to sustain our unique rural lifestyle.

LOCKYER VALLEY'S NATURAL ASSETS ARE MANAGED, MAINTAINED AND PROTECTED.						
Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status		
Prioritise and deliver an action plan outlining projects and initiatives that achieve on the strategic priorities of the Environment Strategy.	An action plan identifying projects and initiatives to be delivered within the financial year.	An action plan has been developed for 2022/23 aligning with the Environment Strategy. Deliverables achieved to date include: - a Project Officer has been appointed to undertake an Integrated Land Management Project to guide management of Council and State owner natural resources; - a consultant has been engaged to complete community engagement in relation to the Flying Fox Policy and Council's Statement of Management Intent; - action from the Lockyer Catchment Action Plan have been delivered, particularly in the Lockyer Creek and Tenthill Creek; and - Regenerative agriculture workshops have been conducted (1 showcase, 3 workshops and 1 bus tour).		•		
COUNCIL AND THE C	COMMUNITY ACTIVELY RE	DUCE WASTE, RECYCLE AND REUSE N				
Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status		
Develop a Waste Management Strategy which guides the delivery of Council's Waste Management function.	Waste Management Strategy developed and adopted by Council.	Likely to commence end 2022/early 2023.	•	•		

	Milestone Status		Budget Status	
9	On Track	•	On Track	
GEN	In Doubt	•	Under/Over	•
LE	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within budget	✓





We have unique, well connected communities. We have places and spaces that bring together people. Local services match the needs of the community. Our built infrastructure is designed and constructed to enable access for all.

GROWTH AND DEVELOPMENT IN THE REGION IS SUSTAINABLY MANAGED THROUGH THE ADOPTION AND IMPLEMENTATION OF THE LOCKYER VALLEY PLANNING SCHEME.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Undertake Public Notification of the Lockyer Valley Planning Scheme, review submissions received and finalise for Council adoption and implementation.	Complete public notification of the Lockyer Valley Planning Scheme, including a review of submissions received and responses provided to all properly made submissions. Where appropriate, amendments made to the Planning Scheme to incorporate feedback from submissions received. Preparation of a formal response to the Minister to finalise the Lockyer Valley Planning Scheme for Ministerial Approval and adoption by Council.	The Draft Planning Scheme is being finalised for submission for the State Interest Review. Given the timeframes involved in State Interest Review, public notification, and addressing submissions, it is unlikely the new Planning Scheme will be adopted by 30 June 2023.		



	Milestone Status		Budget Status	
P	On Track		On Track	
LEGEN	In Doubt	•	Under/Over	•
LE	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within hudget	✓

PROVISION OF FIT-FOR-PURPOSE INFRASTRUCTURE WHICH MEETS THE CURRENT AND FUTURE NEEDS OF THE REGION.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Undertake a program of works to inform Council's strategic infrastructure planning in relation to stormwater and traffic network planning to support the orderly and sequential growth of the region.	Plan developed that informs Council's investment in future infrastructure needs and the Local Government Infrastructure Plan.	The Local Government Infrastructure Planning (LGIP) stormwater amendment is due for completion this quarter. The broader LGIP project will be scoped and proceed to procurement following the submission of the Draft Planning Scheme for state interest check. Studies to support the LGIP are underway (Industrial Land Study, Constraints Analysis). The consultant has reviewed the impact models relevant to the Laidley Flood Mitigation Scheme, presented options and commenced an internal working group to progress the options.		
Undertake the preparation of Council's Local Government Infrastructure Plan	Finalisation and adoption of Council's Local Government Infrastructure Plan.	Work on the Local Government Infrastructure Plan (LGIP) is still to commence. Supporting studies are currently being undertaken which will inform the LGIP.	•	•

AN INTEGRATED APPROACH TO THE PLANNING OF ALL COMMUNITIES THAT STRENGTHENS LOCAL IDENTITY AND LIFESTYLE.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Finalise the review of the existing Laidley Flood Town Protection Scheme and present to Council an options analysis in relation to flood mitigation for Laidley and undertaken an options analysis for flood mitigation at Withcott.	Flood mitigation options for Laidley and Withcott determined by Council.	Review of the Laidley Flood Mitigation Scheme has commenced with WMA Water being engaged for this purpose.	•	•

	Milestone Status		Budget Status	
9	On Track	•	On Track	
GEN	In Doubt		Under/Over	
LE	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within budget	✓



Lockyer Leadership: Our leaders are visionary and seek coordinated outcomes for the benefit of the whole community.

Lockyer Council: A well-managed, transparent and accountable organisation that gives the community confidence, demonstrates financial sustainability, where customers are satisfied with our services and our employees are proud to work.

UNDERTAKE ROBUST AND ACCOUNTABLE FINANCIAL, RESOURCE AND INFRASTRUCTURE PLANNING AND MANAGEMENT TO ENSURE AFFORDABLE AND SUSTAINABLE OUTCOMES FOR OUR COMMUNITY.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Develop a Strategic Asset Management Plan to enable a coordinated approach to managing Council's assets.	Engage internal stakeholders and develop a draft Strategic Asset Management Plan.	Asset Management Framework (2022-2025) developed in draft. AM Policy and Steering Committee Terms of Reference in draft. A draft Strategic Asset Management Plan structure has been developed.	•	•
Develop a Procurement Strategy that supports the needs of the business, provides value for money to Council and ensures legislative compliance.	Procurement Strategy developed.	Preliminary investigations for a suitable procurement strategy have commenced.	•	•

ACTIVELY ENGAGE WITH THE COMMUNITY TO INFORM COUNCIL DECISION MAKING PROCESS AND COMMUNICATE ON DECISIONS MADE

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Develop a Corporate Communications Strategy that defines Council's approach to internal and external communication.	Strategy finalised and adopted by Council and a prioritised annual action plan developed and implemented.	A comprehensive Corporate Communications Strategy is in development and is expected to be presented to Council in the second quarter. The Strategy will include an annual action plan and service standards.		•



	Milestone Status		Budget Status	
P	On Track	•	On Track	•
LEGEN	In Doubt	•	Under/Over	•
	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	√	Completed within hudget	√

PROMOTE A VALUES BASED CULTURE THAT APPRECIATES AND EMPOWERS ITS WORKFORCE.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Undertake organisational development activities that foster a values based culture.	Improved organisational culture. Pulse Survey results demonstrate trend improvement in employee responses to each theme.	During this quarter the following has been achieved: - Cohorts I and II made up of Managers and Coordinators have completed the Leadership Development Programme facilitated by the Local Government Managers Association. The programme included a 360 degree feedback component. - Cohort III made up of Coordinators and Supervisors have commenced the programme which is due for completion next quarter. - The Executive Leadership Team have completed a 180 degree feedback programme and associated team building sessions. -Quarterly Pulse Survey commenced this quarter with an end date in the next quarter. Survey results to be analysed and distributed in the next quarter.		

COMPLIANT WITH RELEVANT LEGISLATION.

Deliverable	Performance Measurement	Progress Commentary	Milestone Status	Budget Status
Undertake preparations for the Local Government Workcare Mutual Risk Obligations Audit	Preparations completed to achieve continuation of self-insurance status.	Preparations are well under way. The following actions have been completed: - Third party surveillance audit completed; -Council has now transitioned to International Standard 45001 Occupational Management Systems due to the strong results of the Surveillance Audit. The following action is underway: -Commenced internal audit programme with the intention to measure Council's compliance with the National Self Insurance Criteria.		

	Milestone Status		Budget Status	
9	On Track	•	On Track	
GE	In Doubt		Under/Over	
LE	Won't Be Achieved	•	Completed – Over Budget	•
	Completed within Milestone	✓	Completed within budget	✓

For more information phone 1300 005 872, email mailbox@lvrc.qld.gov.au or visit www.lockyervalley.qld.gov.au

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