



Before completing this form, please refer to Council's Hardship Policy for further information

Applicant Details					
Title	Surname		Given Names		
Company Name					
Postal Address					
Suburb			State	Postcode	
Home Phone		Work Phone		Mobile	

Hardship Categories

Fax

Rates and Charges Financial Hardship Application - Due to Drought, Flood, Fire, Health Pandemic (COVID-19) and other Declared Natural Disasters (Short Term)

Eligibility

- The property owner is experiencing financial hardship due to drought, flood, fire, COVID-19 or other declared natural disaster
- Loss of income/employment due to drought, flood, fire, COVID-19 or other declared natural disaster
- The property is not vacant land
- Usually the unforeseen change should have occurred within the last 6 months
- The property owner is unable to maintain a realistic payment commitment

Email Address

Types of Assistance (Please select one)

Agreed payment commitment outside the current debt recovery action

Freezing of interest charges up to a maximum of 6 months

Short term payment extension for the current half year rates only - deferment to a maximum period of 6 months to pay the current rates and charges with no loss of discount

Assistance requested for:

Property ID

Property Address

Other Financial Hardship Application - Due to Drought, Flood, Fire, Health Pandemic (COVID-19) and other Declared Natural Disasters (Short Term)

Eligibility

- The customer is experiencing financial hardship and the hardship has arisen from unexpected or unforeseen events (Death of a family member, serious illness, sudden loss of job)
- Usually the unforeseen change should have occurred within the last 6 months
- The customer is unable to maintain a realistic payment commitment
- The customer is experiencing financial hardship due to drought, flood, fire, COVID-19 or other declared natural disaster
- Loss of income/employment due to drought, flood, fire, COVID-19 or other declared natural disaster
- The customer has a balance due to Council in relation to Infrastructure Charges, Development Application Fees or Waste Fees (those not included on a rate notice)

Types of Assistance (Please select one)

Agreed payment commitment outside the current debt recovery action

Freezing of interest charges up to a maximum of 6 months

Short term payment extension for the current outstanding fees and charges

Waiving of fees, charges and billed reimbursements

Assistance requested for:

Application/Invoice Number

Amount \$

Description of Charge/Fee

Financial Hardship Application Form - Other Disasters

Form No E5302-512



Statutory Declaration

I, of

in the state of Queensland do solemnly and sincerely declare the following:

- 1. Reason for Financial Hardship and when did it occur?
- Details/evidence of loss of income/employment due to drought, flood, fire, COVID-19 or other declared natural disaster
- 3. Circumstances of situation if not a declared natural disaster or pandemic
- 4. Any other information that is relevant to your current financial situation
- 5. Please supply the following documentation
 - Details of loss of income/employment
 - Details of situation if not a declared natural disaster (e.g. animal fee bills, fire/police reports, photos
 of floods etc.
 - Statements or accounts for any other outstanding accounts
 - Other information you feel may assist with your application

Declaration

I hereby declare that the information provided is true and correct.

Signature Date

Print Name

Signature Date

Print Name

Lodgement Details

You can lodge the completed application

By Mail: PO Box 82, GATTON QLD 4343

In Person: 26 Railway Street, GATTON or 9 Spicer Street, LAIDLEY

Email: mailbox@lvrc.qld.gov.au

Upon receipt of your application, Council will endeavour to process it within 7 working days. For further information regarding your application, please contact Council by emailing mailbox@lvrc.qld.gov.au or phoning 1300 005 872.

Privacy Statement

These details will only be used for the purpose for which they have been collected and will not be used for any other purpose. We will not disclose the information you provide outside of Council unless we are required by law or you have given your consent. To the fullest extent allowed by law Council, its officers and employees will not be liable for any claims in respect of any loss arising out of, or in connection with, the use of any of the supplied information.

Office Use Only

Property ID Vacant Land Yes No Company Yes No

Recommendation

Hardship Status Approved Not Approved Actioning Officer